

REQUEST FOR REPAIR WORK AT HOME

Client

Surname and Name :

Billing Address / Principle Address :

Callout Address :

Mail :

Tel :

Mobile :

FAULTY APPLIANCE

Appliance :

Make :

Model :

Problem / Fault :

Terms and conditions of the repair work :

Callout charge : 22.50€ ht

Hourly rate : 45€ ht/ h (the minimum hourly rate billed is one hour . After the first hour the rate is calculated by half hours, based on the time spent at the callout).

All our repairs are payable immediately even if the machine is not repaired because we have to order a piece or we can't repair it ...

quote : a quote will be sent to the client if the total exceeds 150€. Below this amount the work will be undertaken by Chatel Service without prior notice to the client, except when specifically requested by the client in writing.

A quote will not be provided when there is an urgent problem (major leak etc.....)

By signing this document, the client accepts the conditions and charges of the repair work undertaken

Date

Signature (preceded by the words «lu et approuvée»)

SARL CHATEL SERVICE

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